



Ozay Build Group Pty Ltd manufacturer of Master Moulding profiles provides a five-year warranty.

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Warranty is subject to the following conditions:

1. Ozay Build Group Pty Ltd t/a Master Moulding provides the warranty from date of purchase for replacement of defective product only. As orders are custom made strictly no refunds or credit is available after an order is complete. Ozay Build Group Pty Ltd t/a Master Moulding may provide replacement of defective product only.
2. All mouldings installed must adhere in accordance with the installation guide prepared by Ozay Build Group Pty Ltd t/a Master Moulding, which is available for download online at www.mastermoulding.com.au.
3. All guidelines/steps and installation methods, including recommended glues, exterior paints, and silicones must be used. Proof of purchase, such as receipts or a credit or debit card statement, must be shown and validated to prove the use of the recommended products.



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4. Ozay Build Group Pty Ltd t/a Master Moulding will in no circumstances be liable to any loss or damage, including consequential loss, whether direct or indirect to persons or property.

5. Ozay Build Group Pty Ltd t/a Master Moulding will not accept any damage caused from unnatural conditions, including the following conditions:
 - (i). Act of God by legal definition: An act of God is a natural catastrophe which no one can prevent such as an earthquake, a tidal wave, a volcanic eruption, a hurricane or a tornado. An act of God is generally considered an act attributable to nature without human interference.

 - (ii). Ozay Build Group Pty Ltd t/a Master Moulding will not be responsible for any hail damage to products during or after installation.

 - (iii). External factors including pests/insects or birds causing damage to mouldings during and after installation will not be covered by this warranty.

Further notes:

- A. Expansion (or control) joints in the building superstructure need to be carried through the moulding and then filled with sealant. It is vital that mouldings within wet areas, e.g. at the top of parapet walls, require metal flashing as per the NCC Building Code of Australia.

- B. It is essential to paint the finished moulding installation within seven days of installation. It is recommended to use a sealer coat of Dulux AcraTex Green Sealer Primer, as this is an efflorescing sealer. This primer should then be followed with two to three coats of Dulux AcraTex AcraShield Advance, to all exposed surfaces. Dark colours are not recommended and will not be covered by warranty.



C. Australian Standard Australian Standard AS1366, Part 3 - 1992 Physical Properties of Rigid Cellular Polystyrene sets out minimum properties for six classes and methods for determination and compliance. Flexibility in production allows EPS to be produced to this standard or to other requirements that specialised applications may demand.



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